

**Career Education Program Two-Year Review
Team Efficacy Report
Spring 2019**

Name of Department: Psychiatric Technology

Efficacy Team: Melissa King, Joel Lamore, Paula Ferri-Milligan

Overall Recommendation:

Continuation Conditional Probation

Rationale for Overall Recommendation: The program has a clear purpose, and its mission links to that of the college. Both labor market data and program application numbers are given to demonstrate demand for the program. The department has good success rates on certification exam, good success rates within the program, and faculty in the field all seem good measures of quality. The program is aware of its placement in the region, and it adequately discusses the issue of competing with the nursing programs in the area for sites. The program also acknowledges that it needs to continue its outreach efforts. The program is aware of the cost per student, of the costs for equipment and supplies, and of the low WSCH, which reflects faculty-student ratio required by the program’s clinical site.

The department does not address interaction with, or recommendations made by, an advisory board. Some information on partnerships (though this is indirectly touched on in previous area) would be useful as would some assessment of equipment/facilities. It is unclear if the program income covers or exceeds expenditures (perhaps an error in marking the boxes on the form). SLOs have been rewritten and the data from SLOs are now showing up in the SLO Cloud, though some SLOs remain unassessed.

1. Purpose of this Program: Meets Does Not Meet

Efficacy Team Response: The program has a clear purpose, training its students to “work with emotionally, mentally and developmentally disabled clients in a variety of community agencies.” Its mission is aligned with that of SBVC. A number of target populations are identified that link to the department’s scope of service—including nursing students on the wait list, psychology majors, and unlicensed staff at Patton State Hospital.

2. Demand for this Program: Meets Does Not Meet

Efficacy Team Response: Both labor market data and program application numbers are given to demonstrate demand for the program. Due to the challenge of locating partners for clinical placement, the program denied admission to nearly half of its fall 2019 applicants. The department does mention plans to partner with the California Department of Corrections and Rehabilitation. The department does not address interaction with, or recommendations made by, an advisory board.

3. Quality of this Program: Meets Does Not Meet

Efficacy Team Response: Retention, success, and job placement are discussed. Retention has increased slightly over the last few years. The department has good success rates on certification exam, good success rates within the program, and faculty in the field all seem good measures of quality. Faculty want to develop a survey to track graduates and job placement in order to demonstrate that this is a high-quality program. Some information on partnerships (though this is indirectly touched on in previous area) would be useful as would some assessment of equipment/facilities.

4. External Issues: Meets Does Not Meet

Efficacy Team Response: After losing two sites of placement, the program was approved by the Strong Workforce Program for recruitment of a coordinator to secure new sites for placement. The program has secured new sites and continues to seek them in order to grow. The program is aware of its placement in the region, and it adequately discusses the issue of competing with the nursing programs in the area for sites. The program also acknowledges that it needs to continue its outreach efforts.

5. Cost of this Program: Meets Does Not Meet

Efficacy Team Response: It is unclear if the program's income covers or exceeds expenditures (perhaps an error in marking the boxes on the form). Based on the narrative, income covers expenditures. The program is aware of the cost per student, of the costs for equipment and supplies, and of the low WSCH, which reflects faculty-student ratio required by the program's clinical site.

6. Two-Year Plan: Meets Does Not Meet

Efficacy Team Response: Reflective of the larger document, the program plans to seek sites for placement in order to grow the program, additional faculty and staff as it grows, to continue outreach, develop a graduate survey, and continue updating SLO's and PLO's.

7. Progress on Previous Does Not Meets: Meets Does Not Meet

Efficacy Team Response: Number of degrees and certificates is provided. Certificates have increased. SLO's are discussed. Several have been rewritten, modified, and deleted. Though the SLOs and PLOs are still not fully running as they should (which the program candidly admits), it seems clear some real work and progress has been made. SLOs have been rewritten and the data from SLOs are now showing up in the SLO Cloud, though some SLOs remain unassessed.